

## Service Canada

### People serving people

Home



May 9, 2014, National Day of Honour, Afghanistan

## Index of Frequently Asked Questions on Employment Insurance

[More information about Employment Insurance \(EI\)](#)

### **Complete list of FAQs for individuals on EI key-subjects** **Other FAQs are available for employers**

#### General Information

Easy access to most common asked questions concerning EI benefits.

#### Online application

Information and instructions about applying for EI benefits using the Internet.

#### Internet Reporting Service

How to submit your EI report via the Internet?

#### Employment Insurance Job Search

While receiving EI regular benefits, you are required to be actively searching for suitable employment and to provide evidence of your job search effort when asked by Service Canada.

#### Employment Insurance Special Benefits for Self-Employed People

Registered and qualified self-employed Canadians can access Employment Insurance (EI) special benefits: maternity, parental, sickness, and compassionate care.

#### Maternity, Parental and Sickness Benefits

What are the qualifying conditions to receive maternity, parental and sickness benefits?

- [Quebec Parental Insurance Plan](#) – Answers to questions Quebec residents might have on the Quebec plan.

#### Extension of Eligibility Period for Employment Insurance Parental Benefits for Military Families

If your parental leave has been deferred or interrupted because of an imperative military requirement, the parental eligibility period during which Employment Insurance (EI) parental benefit can be paid may be extended by one week for every week that you are unable to collect EI parental benefits.

#### Extension of EI Regular Benefits for Long-Tenured Workers

EI eligible long-tenured workers may be eligible for additional benefits if they have contributed to the Employment Insurance (EI) program for a significant period of time and have previously made limited use of EI regular benefits.

#### Compassionate Care Benefits

Do you have to be away from work to provide care or support to a family member who is gravely ill? Questions and answers that will help you every step of the way.

Fishing benefits

Who and how to qualify for this type of benefit? How much can you receive? Answers to these and other questions.

T4Es and Itemized statements

When are the T4E forms issued? Have you received more than one T4E? You did not receive EI, but you received a T4E. You disagree with the information on your T4E. Find answers to your questions.

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